**Outcome:** Students will explore and demonstrate and understanding of group development. This outcome will continue the seminar series on communication.

**Lecture:** Lecture to review and discuss:

1. Professionalism in the Workplace and When Working on Teams
   1. Communication
   2. Characteristics of a good team member
   3. Constructive feedback
   4. Conflict Resolution
2. Team Development Stages – Forming, Norming, Storming, Preforming
3. Team Contracts
4. Team Member Feedback and Continuous Improvement Through Reflection

**Homework:**

* Team Contract Homework and Rubric
* Team Member Citizenship(completed 1/3 and 2/3 of the way through capstone project)
* Complete a reflection on weaknesses discovered in team member citizenship. Have each student set a goal and create an action plan on how to improve those weaknesses (completed 1/3 and 2/3 of the way through the capstone project)
* Capstone Project Individual Reflection Memo

**Documentation:**

1. Team Development Stages Lesson.ppt
2. Team Stages Handout.pdf
3. Professionalism in the Workplace.ppt
4. Team Contract Homework and Rubric.doc
5. Team Contract Importance and Example.doc
6. Team Member Citizenship.doc
7. Team Member Citizenship – Results.excel
8. Capstone Project Individual Reflection Memo.doc

**Assessment:**

1. Team Contract
2. Capstone Project - Individual Reflection Memo
3. Capstone Project
4. Team Member Citizenship Results and Reflections x 2