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Sustaining Community College Technical Programs

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COMMUNITY
COLLEGES**

NetWorks is a part of MATEC, a member of
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Division of Academic and Student Affairs



**National
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Funded, in part, by a grant from the
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DUE-0501626



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Poll

Raise
hand/smile/clap



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Whiteboard - Main Room

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Poll

Click A-E to take the Poll

How many students are enrolled in your class/classes this semester?

A = 25 students or less

B = 26 – 50 students

C = 51 – 75 students

D = 76+ students

E = I am not teaching this semester



Moderator



Michael Lesiecki

Director

Maricopa Advanced
Technology Education
Center (MATEC)

Panelists



Jorge Rodriguez

*Associate Professor
of Engineering*

Western Michigan
University



Stanley Chase

*Senior Management
Consultant*

AMTEC

Senior VP, Emeritus

Lansing Community
College



Deb Newberry

*Director of Nanoscience
Technology Program*

Dakota County
Technical College

Host



Tom McGlew



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Objectives for Today's Discussion

1. Explore the importance and value of technology education programs to our institutions
2. Discover the challenges and solutions
3. Identify promising practices and success models



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1. Why are Technology Programs Important?

Community colleges are considered as an important force for economic development in a region through preparation of the workforce.



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2. What are the Challenges and Solutions?

- Working with industry
- Getting and keeping students
- Getting and keeping administration on your side
- Involving faculty from other divisions and
- Knowing and getting the necessary facilities



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3. Promising Practices and Success Models

- AMTEC model
- Western Michigan University



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Jorge Rodriguez

Associate Professor of Engineering

Western Michigan University



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Sustaining Programs at WMU

WMU – Western Michigan University

CEAS - College of Engineering & Applied Sciences:
12 BS degrees, 3 of them in **Engineering Technology**, in
Dept. of Industrial and Manufacturing Engineering (**IME**)
Engineering Design Technology (**EDT**)
Manufacturing Engineering Technology (**MFT**)
Engineering Management Technology (**UMT**)

- Enrollment: ET: 320, CEAS 2,160
- Emphasis: **Hands-on**
- Students: **HS – CC - Engineering**



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Challenges - Solutions

- Attract/keep students
- Work with Industry
- Curricula
- Facilities
- etc



Presenting work we have done with curricula

1. Electric Circuits and Electronics (ET)
2. Manufacturing Engineering Tech



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I. Circuits/Electronics/Machines

Required for the ET programs (EDT and MFT)

Two courses:

- ECE1000: Fund. of Circuits & Electronics, 3 cr (2+3)
- ECE1010: Fund. of Electronics & Machines, 3 cr (2+3)

Issues:

- Students - inadequate offering, repetition, unfit faculty,
- Faculty – lack prerequisites & skills



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I. C/E/M - Topics (2)

ECE1000

- Units, components
- Voltage, Current, Resistance
- Ohms Law
- Energy and Power
- Series circuits
- Parallel circuits
- Series-Parallel
- Circuit theorems
- Sine waves, phasors
- RC, RL/AC, DC

ECE1010

- Review ECE1000
- AC Networks & Power
- Transformers
- Three-phase & motors
- Rectifiers & Filters
- Voltage regulators
- Transistor circuits
- Operational amplifier
- Combinational logic
- Industrial Motor control



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I. C/E/M - Decision (3)

Department decided to look at the courses

Survey

- Students & Alumni
- Employers & IAB
- Faculty

Objectives

- hands-on
- job ready



Conclusion: Needs to be “redefined” so it is significant & useful



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I. C/E/M – Implementation (4)

New course: “Applied Electricity/Electronics”

Emphasis: practical hands-on & industrial setting (troubleshooting)

Objectives

- Develop techniques to **troubleshoot** power systems
- Safely use **tools** (hardware and software)
- Identify and select **components** (motors/actuators, etc.)
- Define proper **requirements** for application (power, wiring, control)



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I. C/E/M – Summary Topics (5)

Lecture

- **Power** circuits, industrial power applications
- **Conventional** current
- **Troubleshooting** procedures S/P
- **Troubleshooting** of Closed/Open, Lab-View
- Conductors and insulators, **control logic**
- Residential and Commercial **wiring**
- **Magnetic** field, Transformer principles
- **AC** Motors and generators,
- **DC** motors, Brush type, Brushless, step
- **Feedback** devices, encoders, resolvers
- **Electromechanical** systems, actuators
- **Automation** controllers, PLC's



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I. C/E/M – Comments (6)

Approved by Dept, IAB, College

Course offered by IME Dept - First offering in 2011-12

Challenge getting instructor for course

(adjunct, new course, variety of topics)

Work by ET faculty in IME Dept

(particularly Sitkins, Vander Polder, and Engelmann)



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Survey (Poll)

How many of you have done a complete revision of curricula for 1 or more of your programs in the past

A = 1-2 years

B = 3-4 years

C = 5-6 years

D = 7-8 years

E = more than 8 years?



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II. Manufacturing Engineering Tech

Program in College for decades

Steady decline in enrollment

(lowest: 42 students in 2005 – a 4-yr program)

Drop of more than 50% in 2000's

Challenge – Urgent need for changes!

(here to stay or too expensive?)

Solution – Revamp program



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II. Manufacturing Engineering Tech (2)

Approach: Do a complete revision, from Goals to curriculum

Get **everything** and **everybody** in the process

Sources:

- SME's competencies
- Other MFT programs
- Industry/Faculty/Employers/Alumni/Students



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II. MFT – Steps (3)

Generated list of competencies, skills, topics

Grouped according to expected level of proficiency

Mapped against existing courses

Defined courses to

- eliminate
- modify
- create



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II. MFT – Mapping Process (4)

Existing Course →

C
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↓

Modules	Semester VII - Fall (17 Credits)	Engineering Teams: Theory & Practice (Area V)	Manufacturing Systems Integration	Metrology	Multidisciplinary Senior Proposal (Prof. 2)		
Certified Manufacturing Engineer (CMfgE) Body Of Knowledge							
4.2. Equipment/Tool Design and Development							
4.2.1. Cutting Tool Design							
4.2.2. Workholding Tool Design				1			
4.2.3. Die/Mold Design		0	0	0	0	0	0
Module 5. AUTOMATED SYSTEMS and CONTROL (5.2%)							
5.1. Automated Systems and Control							
5.1.1. Automated Systems (Hard/Flexible)			1				
5.1.2. CNC/PLC/Computer Control			1				
5.1.3. CIM Systems		0	0	0	0	0	0
6.1. Quality and Customer Service							
6.1.5. Problem Analysis & Solving (Fishbone/Pareto/FMEA/etc)							
6.1.6. Factor Analysis (DOE/Correlation/etc)		0	0	0	0	0	0
6.1.7. Capability Analysis (Process/Equipment/etc)							
Module 7. MANUFACTURING MANAGEMENT (13.3%)							
7.1. Manufacturing Management							
7.1.6. Labor Relations		1					
7.1.7. Education/Training		0	0	0	0	0	0
7.1.11. Accounting/Finance/Economics		0	0	0	0	0	0
Module 8. PERSONAL EFFECTIVENESS (6.2%)							
8.1. Personal Effectiveness							
8.1.1. Interpersonal Skills (listening, courtesy, etc.)							
8.1.2. Negotiating & Conflict Management (persuasion, conflict resolution)		1					
8.1.3. Presentation Skills & Oral Communication (formal & informal)		1			1		



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II. MFT – Add/Modifications (5)

New:

- Manufacturing for Sustainability (2cr, year4)
 - Seminars and reports

Modify:

- Metrology from y4 to y3
 - Apply it in advanced courses
- Fabrication and Assembly from y3 to y4
 - Make it final step
- Engineering Teams from y4 to y3
 - Apply techniques in project-based courses
- Lab in Fluids and Thermo/Heat Transfer
 - Improve learning



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II. MFT – Changes (6)

Replace

Programming language (3cr C++) for Comp Tools (1cr)

Material Properties (3cr) from Material Sciences Dept to
Material Sciences (3cr) from Mechanical Engineering Dept

Statistics (3cr) from Statistics Dept to
Statistics from IME Dept
(3cr with lab – CCLI)



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II. MFT – Results (7)

Full support from stakeholders
(IAB, Alumni, students, college)

Able to better sell program to students, CC, & parents
(updated, revised, new)

Enrollment is increasing
(42 to 69 - 2005 to 2010)



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Future Activities

Go through cycle of offering and revise accordingly

- Very time-consuming effort
- Need everyone involved

Look at “Basic Sciences” courses for improvement and consolidation

- Customize based on program needs
- Room to include other topics

www.wmich.edu/engineer

www.wmich.edu/ime



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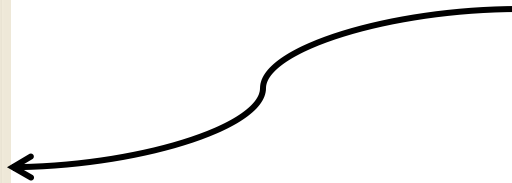
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Stanley Chase

Senior Management Consultant
AMTEC

Senior VP, Emeritus
Lansing Community College



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Ignite. Educate. Accelerate.

Sustaining Community College Technical Programs

Annette Parker – Executive Director & PI
Kentucky Community & Technical College System
Stanley Chase, PhD. – Sr. Mgt. Consultant



AMTEC is supported by a National Science Foundation Grant

Automotive Manufacturing Technical Education Collaborative

AMTEC Leadership

PI & CEO



Annette Parker

AMETC Strategy Board

Caren Caton
Willy Kaulfersch
Steve Long
Joanne Pritchard

Toyota Motor Manufacturing & Eng.
Ford Motor Co.
United Auto Workers
General Motors

AMTEC Staff

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AMTEC is supported by a
National Science Foundation Grant

autoworkforce.org

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Danville Community & Technical College
Jefferson Community & Technical College
Lansing Community College
Spartanburg Community College

AMTEC Vision and Mission

Vision

A recognized collaboration of colleges and companies working to strengthen the competency and global competitiveness of the automotive workforce.

Mission

Create and sustain an innovative, responsive, and standards-based workforce education development system that meets industry skill requirements.

National Center Goals

Goal 1 - Create business/industry partnerships in delivering core technical education that meets the high priority needs of automotive manufacturers and suppliers.

Goal 2 - Increase secondary to postsecondary transition and from postsecondary to employment to meet industry needs.

Goal 3 - Implement a collaborative support system to sustain and replicate the AMTEC model.

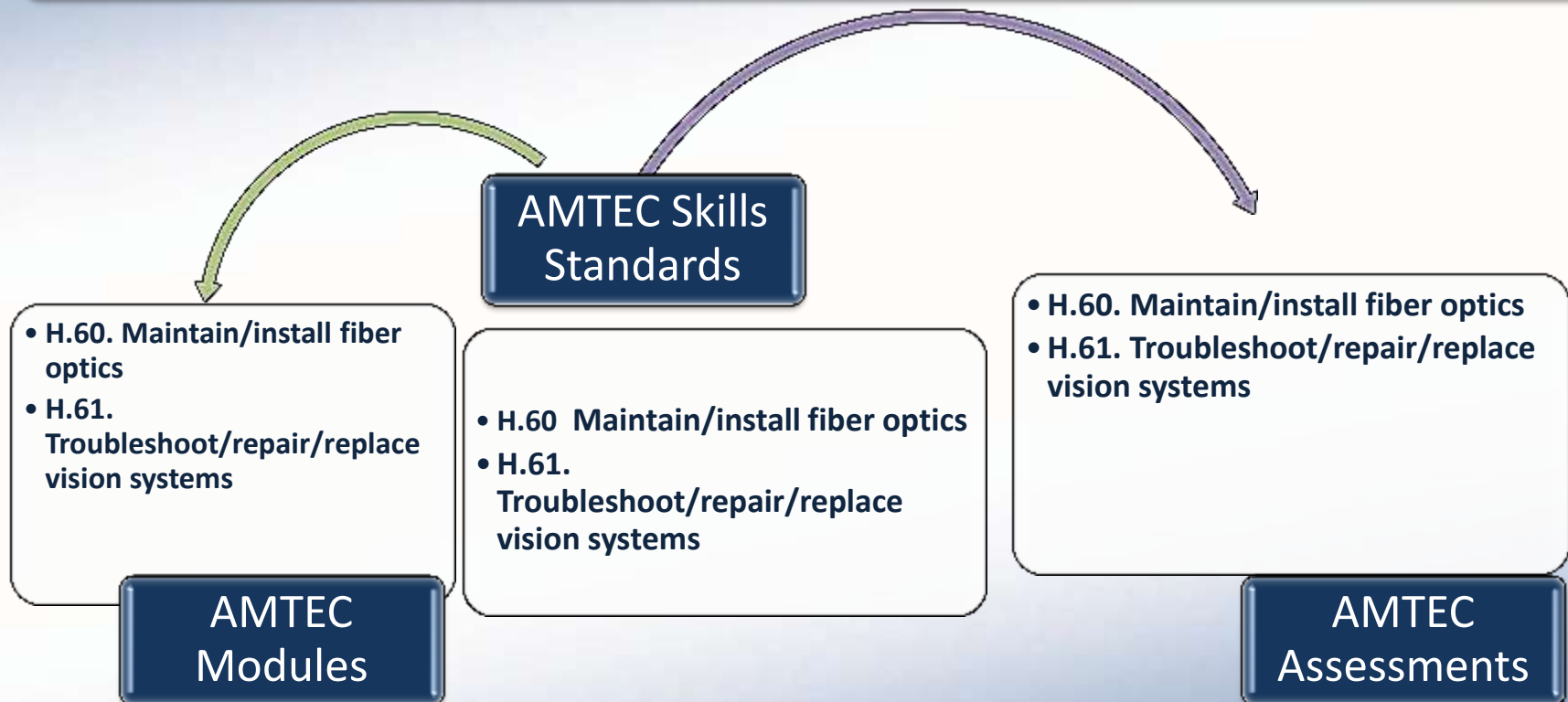
Goal 4 - Create and sustain the support process for the automotive core integrated systems technology education through assessment and continuous improvement.

AMTEC Overview of Prior Work

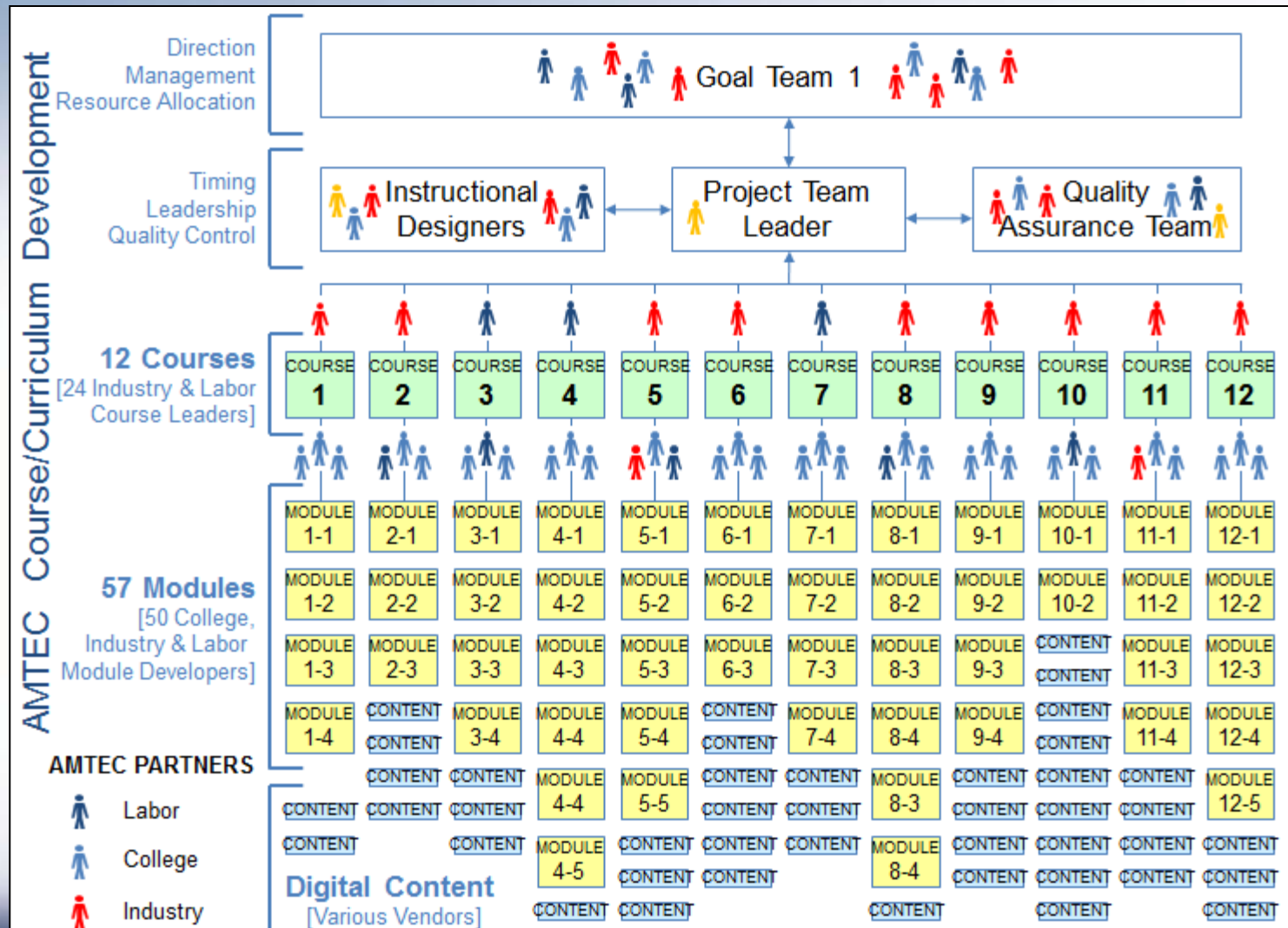
“Making a Difference” Consensus & Continuous Improvement



A Sector Based Common Modularized Curriculum



2010/2011 Goal 1 in Review



Course/Module Development

- Started in May 2010 (Georgetown, KY)
 - 41 of 62 Module Template & Instruction Guides are Complete
 - Purchase of CampusCE & Moodle Rooms Joule
 - CampusCE Environment Established
 - Moodle Rooms Joule AMTEC
- 3 Follow up Curriculum Development Workshops (Dearborn, Knoxville & Flint)

2010/2011 Goal 2 in Review

Career Pathway

AMTEC Career Pathway

AMTEC is developing a career pathway model to be used by AMTEC colleges and their respective high school and four-year postsecondary institution partners, and industry partners to increase accessibility, portability and graduation rates for students in automotive manufacturing and related technical fields.

Deliverables Include:

- 1. 1 Review of the Literature
- 1. 2 Develop Career Pathway Model/Framework
- 1. 3 Generate empirical data and research from AMTEC members
- 1. 4 Conduct “Best Practice” Academies
- 1. 5 Disseminate Reports to AMTEC Executive Committee & NSF

AMTEC Model Elements

Literature Findings For Effective Career Pathway	Element Present - Example
1. Employer involvement in all phases of the program	<p>Governance Body - Boards/ Committee composed of majority Employers.</p> <p>Curriculum- Competencies, Standards, Labs</p> <p>Recruitment - Plant tours, High school fairs</p> <p>Retention - Mentoring, Internships</p> <p>Funding - Equipment, scholarships, donors</p> <p>Jobs – Internships and Pre or Apprenticeship Opportunities</p> <p>An Employer or Consortia of Employers – Requires Memorandum of Agreement between parties.</p>
2. Institutional and instructional transformation links education and career competencies and training	<p>Connects high school to college career pathway</p> <p>Connects from workforce to college career pathway</p> <p>Allows for non-credit to credit conversion</p> <p>Values and aligns credits for industry certification.</p>
3.Wrap around support services	<p>Provides career guidance, academic counseling, mentor financial assistance, and internships for student success.</p>
4. Partnerships	<p>Employers, Schools, Colleges, Universities, Government, and CBOs.</p>
5. Continuous improvement	<p>Utilizes data to improve performance and student success.</p>
6. Sustainability	<p>Makes good use of data to drive planning and implementation that involves the blending and/or reallocating of funding sources.</p>

Review of the Literature

Found at least six elements of strong, sustainable career pathways:

1. Institutional and instructional transformation that develop clear linkages and easy transitions between education and training
2. “Wrap around” support services -- such as counseling, academic preparation, internships, financial aid, etc. -- to help students succeed
3. Partnerships that make good use of data to drive planning and implementation; involves the blending and/or reallocating of funding sources
4. Employer involvement in all phases of the process
5. Continuous improvement systems
6. Commitment to sustainability that involves the blending and/or reallocating of funding sources

2010/2011 Goal 3 in Review

Academies, Marketing, & Mentoring

AMTEC Academies

- Team of Industry & Education Partners
 - Plan, Coordinate, and Implement Academies
 - San Antonio – Career Pathway Academy
 - February 9-11, 2011
 - Hosted by Alamo Community College
 - » 87 Participants
 - Lexington – AMTEC/NCATC Joint Summer Workshop
 - June 8-10, 2011
 - 3 Tracks with Industry Partners Hosting Track 3
 - **Unveiling of the AMTEC Curriculum & Pathway Model**

2010/2011 Goal 4 in Review Assessment

AMTEC Assessment Development

- AMTEC Standard Assessment
 - Assessment Reliability and Validity Testing
 - Cut Score Set
 - 1800 Assessments Administered
- Plan to develop 12 Smaller Assessments aligned at the course level
- Plan for ANSI/ISO Certification

AMTEC ANSI Certification Accreditation

- Based on ANSI/ISO/IEC 17024: General Requirements for Bodies Operating Certification of Persons
 - International Standard
 - Nationally Adopted: American National Standard
- Requirements within the Standard
 - Organizational Structure
 - Requirements for the staff and contracted individuals such as examiners for performance examinations
 - Certification Process
 - Psychometrically sound examination
 - Recertification
 - Due process for taking certification away from individual

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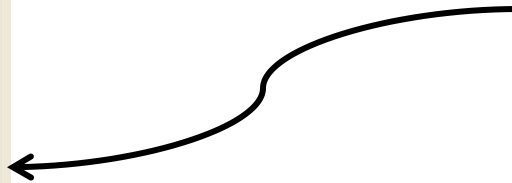
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Deb Newberry

Director of Nanoscience Technology Program

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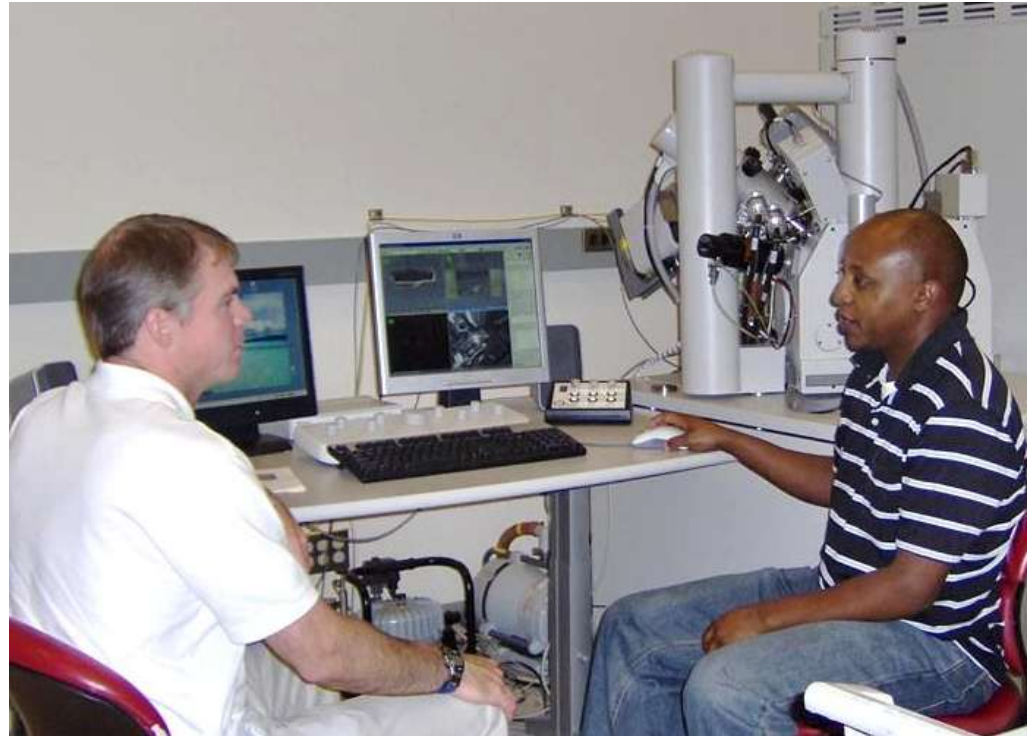


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Five Pillars of Sustainability

1. Industry
2. Facilities
3. Faculty
4. Students
5. Administration



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1. Industry Issues

- Building relationships
- Hiring 2-year grads
- Industry Advisory Boards



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Industry Solutions

- Create a KSA profile/portfolio
- Take away admin & logistical burden
- Have a clear goal for the board
- Find members through industry groups
- Boards should Advise, Assess and Advocate



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2. Facilities Issues

Knowing

- How to start
- Facility goals
- Student KSAs
- Growth plan



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Facilities Solutions “Knowing”

- To “know” what to do, create an industry committee (facilities and lab managers) to first audit you and then recommend a plan with some vision. Include safety in the audit as well.
- Develop a needs list industry can respond to.



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2. Facilities Issues

Acquiring

- Funding/grants
- Donations and managing them
- Staff and expertise
- Infrastructure and ongoing operational costs



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Facilities Solutions “Acquiring”

- Grants/donations
- Issue press releases that acknowledge their donation, (www.rit.edu/news/story.php?id=48062)
- Piggy back
- Bundle-in installation, training and 1 year support
- Utilize programs like ERLE DoE program, (www.osti.gov/erle/)



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3. Faculty Issues

- Identification of Champions
- Knowing who we are serving
- Skilled and knowledgeable faculty



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Faculty Solutions

- Develop Leadership/Champions
- Program advisors
- Professional development such as externships



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4. Student Issues

- Engagement & awareness
- Preparedness & knowledge requirements
- Soft skills



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Student Solutions

- Reach students through mobile and social media
- Recruit from within
- Develop foundation and bridge programs such as Bridge to Biotech and I-BEST



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5. Administration Issues

- Strategies for demonstrating the need
- Creating faculty buy-in before you go to them
- Gaining resources and funding
- Managing the up-line



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Administration Solutions

- Identify and Develop Champions
- Provide data on jobs and student success
- Funding: use a consortia based approach
(www.oregonmanufacturing.org/node/195)



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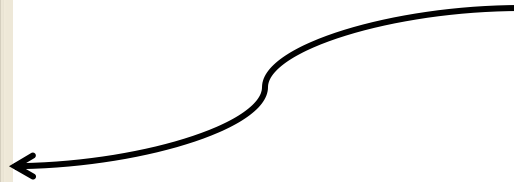
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How Can We Better Serve You?

Whether you are joining us live or watching the recorded version of this webinar, please take 1 minute to provide your feedback and suggestions.

www.questionpro.com/t/ABkVkZIOXP



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