

Exercise 12a

Root Cause Solution Implementation – Tree Diagram

Name: _____

Date: _____

Instructions:

1. Use the problem provided below to create a Tree Diagram.

Problem

Due to a fire at the main computer hub, there is no internet in the plant

Steps

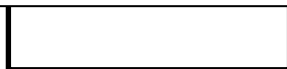
1. Generate a list of activities that must be performed to implement the solution.
2. Write down each activity, in the form of a verb followed by a noun, on adhesive notes.
3. Arrange the activities in logical subgroups of activities that must be performed in sequence.
4. Arrange the subgroups into an overall sequence to illustrate the entire plan of the tree diagram.
(Reference tree diagram template provided on page 2.)

Exercise 12a

Root Cause Solution Implementation – Tree Diagram

Tree Diagram Template

Resurrect LAN



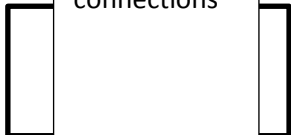
Organize knowledge



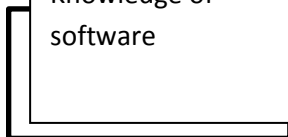
Personnel available



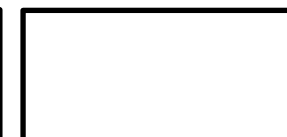
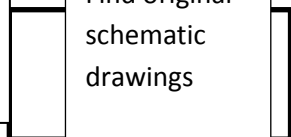
Find connections



Knowledge of software



Find original schematic drawings



Find procedures

